



## Tech Tips

[tech@rbdinstruments.com](mailto:tech@rbdinstruments.com)

[www.rbdinstruments.com](http://www.rbdinstruments.com)

### IRQ Conflict

Some recent customers have reported audio problems with their Dell computers when using the AugerMap software. This is due to a conflict with the IRQ (Interrupt Request) setting for the sound card used in the latest Dell computers. This setting may vary with different models and /or configurations, so the following procedure will be necessary only if the user is experiencing audio problems with a recently installed RBD upgrade.

To change the IRQ setting for your computer, follow the steps outlined below:

- 1) Left mouse button click on the **Start** button located on the Win95 taskbar.
- 2) Left mouse button click on the **Settings** Icon on the drop down menu.
- 3) Left mouse button click on the **Control Panel** icon on the cascading menu. This will open a window titled **Control Panel**.
- 4) Double left mouse button click on the **System** icon located in the Control Panel window. This will open a window titled **System Properties**.
- 5) Select the **Device Manager** tab at the top of the System Properties window opened in the previous step.
- 6) Double left mouse button click on the icon labeled **Sound, video, and game controllers**. This will expand the listing under the icon.
- 7) Double left mouse button click on the icon titled **Crystal PnP Audio System CODEC**. This will open a window titled **Crystal PnP Audio System CODEC Properties**.
- 8) Select the **Resources** tab at the top of the CODEC Properties window just opened, and uncheck the **Use automatic settings** checkbox located in the middle of the window. If this box is checked, Windows95 will not allow any changes to be made.
- 9) Double left mouse button click on the text labeled **Interrupt Request** in the area above the checkbox. This will open another window titled **Edit Interrupt Request**.
- 10) Change the number labeled **Value** to 09 and click on the **OK** button at the bottom of the window.
- 11) Close all windows and reboot the computer to allow the new setting to take effect.